

Countertop & Under Counter Filter

Countertop

Mini Countertop

Under Counter



ProOne®

W A T E R F I L T E R S

Replacement Filter Instructions

Customer Support:
+1 (800) 544-3533 or
support@prooneusa.com

How to Clean & Replace Your Filter

CAUTION: Never remove the filter housing with water pressure in the System.

Your ProOne®/Coldstream filter element consists of 2 layers. The outer layer acts like a pre-sediment filter and is cleanable/reusable. Periodic cleaning is recommended but especially if you see a build up of discolored particulates on the outer blue surface of the filter element.

Once you scrub/clean through the blue layer and begin to see white, it's time to replace the filter element.

Removing Your Filter Element

Turn off the T-valve or supply line going to the System. Turn on the faucet to release any pressure.

Slowly unscrew the housing(a), which will be full of water, from the base. The ProOne®/Coldstream filter element(c*) can now be removed by gently pulling it away from the base.

Drain water from the filter housing over the sink and remove the filter element by gently pulling it out from the housing. Make sure the inside of the housing is clean. Wash housing with warm soapy water and rinse well.

Cleaning Your Filter Element

While holding the filter element under running water in one hand, use the dark green side of the scrubby sponge included and gently scrub the entire outer ceramic surface. You should see any residue build up slowly disappear as you scrub the filter element.

Rinse well after scrubbing.

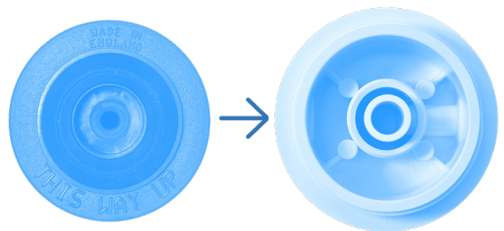
Once cleaned, re-insert the filter element (the end cap of the filter element with the hole goes into the base) into the housing and securely tighten the filter housing back onto the base. Use the supplied wrench to tighten. DO NOT over tighten.

Replacing Your Filter

Insert end with hole side of the ProOne®/Coldstream Filter into the base of the filter system.

Please make sure that the washers on each end of the filter have been inserted correctly.

After the filter replacement has been installed, please go to Start Up as previously described in your system's section.



FAQs

How do I know when to replace my filter element?

- When the flow rate diminishes When you notice a change in taste or odor.
- When the inner, white layer of the ceramic shell of your filter element is visible.
- When you've filter the maximum amount according to your filter element's life expectancy.

What if I don't use the System for an extended period of time?

We recommend you drain your System and remove the filter element. When ready to use again, just reinstall and recondition the filter element before use.

How long will my filter element last before needing to be replaced?

The actual life expectancy of your filter element will vary depending on the specific chemistry and level of contaminants present in your water source but the filter element has an End Of Life Rating up to 2,600 gallons. Please visit the Independent Lab Report for details.

Most Tested. Most Trusted.



ProOne® Limited Warranty

Lincoln-Remi Group, LLC d/b/a ProOne® Water vvs("PO") sells its products with the intent that they are free from defects in materials and workmanship under normal use and care. PO provides a limited warranty to the original retail purchaser of ProOne® products ("Customer") of those ProOne® products described in this Limited Warranty when purchased from ProOne® or an authorized ProOne® dealer. PO will repair or replace any ProOne® product, at it's sole discretion during the warranty period under the following conditions:

1. Product Name: ProOne®/Coldstream Countertop and Mini Faucet Filter System. ProOne®/Coldstream Under Counter Filter System
2. If during two (2) years following the purchase of a ProOne®/Coldstream Countertop, Mini Faucet or Under Counter Filter System and one (1) year for the POC-737-RF replacement filter cartridge and 6 months for the POCM-737-RF replacement filter cartridge excluding the filter media, PO will replace or repair any component in this system when found to be defective by ProOne® during the warranty period.
3. No warranty is given as to the service life or performance of any filter media or any filter element because performance of ProOne® filters will vary with water conditions and water consumption. Customer is encouraged to visit the Lab Report Disclaimer under Terms and Conditions at www.prooneusa.com.
4. Any damage caused by misuse or abuse; accident; improper installation; dropped product; failure to follow recommended installation or provide recommended maintenance; transportation damage; neglect; environmental and water conditions including but not limited to water hammer; or any other conditions whatsoever that are beyond the control of PO are excluded from this warranty.
5. This express limited warranty is the sole and exclusive warranty.
6. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS OR FITNESS FOR ANY PARTICULAR PURPOSE OR ANY OTHER POTENTIAL OBLIGATION ON THE PART OF PO WITH RESPECT TO PRODUCTS SOLD BY PO ARE DISCLAIMED. EXCEPT FOR ANY EXPRESS WARRANTIES, ALL ProOne® PRODUCTS ARE SOLD "AS-IS". PO shall not be held liable for any incidental, consequential or special damages of any sort whatsoever. The liability of PO is limited to the original retail purchaser and to the repair or replacement of defective components only during the Warranty Period. Labor charges incurred are not covered under this warranty. No refunds will be given at any time to anyone other than the original retail purchaser, except as provided in the refund policy of ProOne®. Please visit Refunds and Returns under Terms and Conditions at www.prooneusa.com. The Customer is also encouraged to review the Lab Report Disclaimer under Terms and Conditions at www.prooneusa.com. The liability of PO terminates upon the expiration of the Warranty Period or transfer of product ownership.
7. To obtain warranty service on, or replacement of a ProOne® product, Customer should contact ProOne® customer service by email to support@prooneusa.com to confirm eligibility of warranty. Customer may be asked to send, . at the sole expense of the Customer: (a) the product including its original packaging; and (b) the dated sales receipt as proof of purchase, and a prepaid return package, to the following address:

ProOne, 1200 Benstein Rd, Commerce Twp., MI 48390. NO C.O.D's will be accepted.

8. This warranty provides you with specific legal rights. You may have additional rights which may vary from country to country. Because of individual country laws and regulations, some of the above limitations and exclusions may not apply to you. For any warranty questions, please call 1-800-544-3533 or email to customerservice@prooneusa.com.

Attention CA, IA and WI Consumers. In compliance with states' law, ProOne products are sold and shipped to residents of these states without any health related performance claims except for aesthetics including chlorine reduction and improvement with taste, odor and sediment. Other states may apply.